

**FREQUENTLY ASKED QUESTION (FAQ) FOR
SUBSCRIBE TO HIBAH AMANAH OR TRUST DECLARATION (“ASNB ESTATE PLANNING”)
AND ENJOY REGISTRATION FEE DISCOUNT
 (“Campaign”)**

NO.	QUESTION	ANSWER																						
1	What is the “Subscribe Hibah Amanah or Trust Declaration (“ASNB Estate Planning”) and Enjoy Registration Fee Discount” Campaign?	<p>The Campaign is to encourage existing and new ASNB unit holders (“UH”) aged 18 years old and above to subscribe to ASNB Estate Planning services as an estate planning instrument for faster and easier claim of ASNB investment by the beneficiary after their demise.</p> <p>By subscribing to the ASNB Estate Planning services during the Campaign Period, UH will get to enjoy discounted ASNB Estate Planning registration fee.</p>																						
2	What are the promotions being offered during this Campaign?	<p>UH who fulfils the criteria of this Campaign will enjoy the following offer, which will be accorded to UH who performs online pre-registration or direct application at ASNB branches and the ASNB Estate Planning processing must be done and completed within Campaign Period:</p> <table><tr><th>Description</th><th>ASNB Estate Planning Registration Fee</th></tr><tr><td>Subscribe Hibah Amanah or Trust Declaration (“ASNB Estate Planning”) and Enjoy Registration Fee Discount</td><td>RM100.00</td></tr></table>	Description	ASNB Estate Planning Registration Fee	Subscribe Hibah Amanah or Trust Declaration (“ASNB Estate Planning”) and Enjoy Registration Fee Discount	RM100.00																		
Description	ASNB Estate Planning Registration Fee																							
Subscribe Hibah Amanah or Trust Declaration (“ASNB Estate Planning”) and Enjoy Registration Fee Discount	RM100.00																							
3	How long is the Campaign period?	The Campaign will commence on 1 st March 2021 until 31 st December 2021.																						
4	Who is eligible to participate in this Campaign?	<p>The Campaign is open to the following:</p> <ul style="list-style-type: none">a. New and Existing unit holders aged 18 years above.b. Must be eligible to subscribe to ASNB Estate Planning services.c. Unit holder is not an existing ASNB Estate Planning subscriber.																						
5	What are the criteria to participate in this Campaign?	<p>1. The UH must be a unit holder of at least one of the below-mentioned unit trust fund account(s);</p> <table><tr><th>Fixed Price Funds</th><th>Variable Price Funds</th></tr><tr><td>(i) ASB</td><td>(i) ASN</td></tr><tr><td>(ii) ASB 2</td><td>(ii) ASN Equity 2</td></tr><tr><td>(iii) ASB 3 Didik</td><td>(iii) ASN Equity 3</td></tr><tr><td>(iv) ASM</td><td>(iv) ASN Equity 5</td></tr><tr><td>(v) ASM 2 Wawasan</td><td>(v) ASN Equity Global *</td></tr><tr><td>(vi) ASM 3</td><td>(vi) ASN Imbang 1</td></tr><tr><td></td><td>(vii) ASN Imbang 2</td></tr><tr><td></td><td>(viii) ASN Imbang 3 Global</td></tr><tr><td></td><td>(ix) ASN Sara 1</td></tr><tr><td></td><td>(x) ASN Sara 2</td></tr></table> <p><i>Note : * ASN Equity Global will be available for registration of ASNB Estate Planning with effect from 1 December 2021.</i></p> <p>2. Must maintain a minimum balance of 1,000 units (excluding under financing/collateral/EPF Members Investment Scheme) in the unit trust fund the Participant plans to register under ASNB Estate Planning.</p>	Fixed Price Funds	Variable Price Funds	(i) ASB	(i) ASN	(ii) ASB 2	(ii) ASN Equity 2	(iii) ASB 3 Didik	(iii) ASN Equity 3	(iv) ASM	(iv) ASN Equity 5	(v) ASM 2 Wawasan	(v) ASN Equity Global *	(vi) ASM 3	(vi) ASN Imbang 1		(vii) ASN Imbang 2		(viii) ASN Imbang 3 Global		(ix) ASN Sara 1		(x) ASN Sara 2
Fixed Price Funds	Variable Price Funds																							
(i) ASB	(i) ASN																							
(ii) ASB 2	(ii) ASN Equity 2																							
(iii) ASB 3 Didik	(iii) ASN Equity 3																							
(iv) ASM	(iv) ASN Equity 5																							
(v) ASM 2 Wawasan	(v) ASN Equity Global *																							
(vi) ASM 3	(vi) ASN Imbang 1																							
	(vii) ASN Imbang 2																							
	(viii) ASN Imbang 3 Global																							
	(ix) ASN Sara 1																							
	(x) ASN Sara 2																							

NO.	QUESTION	ANSWER						
		<p>3. Must submit the required completed documents (“completed document”) (refer to items no. 10 & no. 12) to any ASNB branches during the Campaign Period.</p> <p>4. ASNB Estate Planning services can be subscribed as follows:</p> <ul style="list-style-type: none">(i) Perform online pre-registration at myASNB Portal(ii) Apply directly at ASNB branch <p>**UHs are encouraged to read the Terms and Conditions to understand the mechanism of this Campaign.</p>						
6	Can I participate in this Campaign if I do not have an ASNB account?	<p>No. You need to open an ASNB account first.</p> <p>You can register for an ASNB account at any ASNB or Agents' branches or through online via myASNB app. The required document is your identity card.</p>						
7	I am not a myASNB Portal registered user, so how can I participate in this Campaign?	<p>1. If you plan to perform online pre-registration for ASNB Estate Planning, you need to register as a user of myASNB Portal before you can perform the online pre-registration for ASNB Estate Planning.</p> <p>For existing UHs, you need to make sure you have updated your mobile phone number at any ASNB or Agents' branches before registering for myASNB portal.</p> <p>2. You can also register for ASNB Estate Planning directly at ASNB branches during the Campaign Period.</p> <p>You will need to make booking appointment via ASNB website at www.asnb.com.my. You may contact ASNB Customer Service Centre at 03 – 7730 8899 or via email at asnbcare@pnb.com.my for assistance.</p>						
8	I have ASNB funds in ASB and ASN Sara 1. I have already subscribed to ASNB Estate Planning for my ASB. I would like to participate in this Campaign and subscribe to ASNB Estate Planning for ASN Sara 1. Will I be eligible for the Campaign offer?	<p>No. This Campaign applies to new registration of ASNB Estate Planning application.</p> <p>The UH can add additional unit trust funds to their existing contract or register for additional contract at ASNB branches.</p> <p>Please refer to the ASNB website for more information.</p>						
9	I only have ASN Equity Global fund. Will I be eligible for the Campaign offer?	<p>ASN Equity Global fund will only be available for ASNB Estate Planning subscription beginning 1 December 2021.</p>						
10	After I have performed online pre-registration for ASNB Estate Planning via myASNB portal, is the registration process completed?	<p>No.</p> <p>Below are the steps that the UH will need to follow to complete the ASNB Estate Planning application process:</p> <table><tr><th>Process</th><th>Description</th></tr><tr><td>Step 1</td><td>Complete the online pre-registration for ASNB Estate Planning via myASNB Portal.</td></tr><tr><td>Step 2</td><td>Print and complete the documents below:<ul style="list-style-type: none">i. Power of Attorney</td></tr></table>	Process	Description	Step 1	Complete the online pre-registration for ASNB Estate Planning via myASNB Portal.	Step 2	Print and complete the documents below: <ul style="list-style-type: none">i. Power of Attorney
Process	Description							
Step 1	Complete the online pre-registration for ASNB Estate Planning via myASNB Portal.							
Step 2	Print and complete the documents below: <ul style="list-style-type: none">i. Power of Attorney							

NO.	QUESTION	ANSWER								
		<table><tr><td></td><td><ul style="list-style-type: none">ii. Certified true copy of identification documents of the Donor, Donee(s)/Guardian, and Witnessesiii. Offer and Acceptance Form PH1A(A) (Aqad) which has been signed by the Donor, Donee(s)/Guardian and Witness (for Hibah Amanah application only)<p>¹ Form PH1A / PH1B and Power of Attorney can be downloaded from ASNB website (www.asnb.com.my).</p></td></tr><tr><td>Step 3</td><td>Submit the documents as stated in Step 2 and ASNB Estate Planning fee to ASNB branch within 90 days from the date of Online Pre-Registration submission to complete the application process. If the submission to ASNB branch is done after 90 days, the UH's will need to re-perform the online pre-registration.</td></tr><tr><td colspan="2"><p>² Submission of completed document must be done during the Campaign Period from 1 March 2021 – 31 December 2021 to be eligible for the Campaign offer.</p><p>³ The Participant need to make booking appointment via ASNB website at www.asnb.com.my.</p></td></tr></table>		<ul style="list-style-type: none">ii. Certified true copy of identification documents of the Donor, Donee(s)/Guardian, and Witnessesiii. Offer and Acceptance Form PH1A(A) (Aqad) which has been signed by the Donor, Donee(s)/Guardian and Witness (for Hibah Amanah application only) <p>¹ Form PH1A / PH1B and Power of Attorney can be downloaded from ASNB website (www.asnb.com.my).</p>	Step 3	Submit the documents as stated in Step 2 and ASNB Estate Planning fee to ASNB branch within 90 days from the date of Online Pre-Registration submission to complete the application process. If the submission to ASNB branch is done after 90 days, the UH's will need to re-perform the online pre-registration.	<p>² Submission of completed document must be done during the Campaign Period from 1 March 2021 – 31 December 2021 to be eligible for the Campaign offer.</p> <p>³ The Participant need to make booking appointment via ASNB website at www.asnb.com.my.</p>			
	<ul style="list-style-type: none">ii. Certified true copy of identification documents of the Donor, Donee(s)/Guardian, and Witnessesiii. Offer and Acceptance Form PH1A(A) (Aqad) which has been signed by the Donor, Donee(s)/Guardian and Witness (for Hibah Amanah application only) <p>¹ Form PH1A / PH1B and Power of Attorney can be downloaded from ASNB website (www.asnb.com.my).</p>									
Step 3	Submit the documents as stated in Step 2 and ASNB Estate Planning fee to ASNB branch within 90 days from the date of Online Pre-Registration submission to complete the application process. If the submission to ASNB branch is done after 90 days, the UH's will need to re-perform the online pre-registration.									
<p>² Submission of completed document must be done during the Campaign Period from 1 March 2021 – 31 December 2021 to be eligible for the Campaign offer.</p> <p>³ The Participant need to make booking appointment via ASNB website at www.asnb.com.my.</p>										
11	What happens if I submit the completed documents to any ASNB branches after 90 days of my online pre-registration submission?	The pre-registration is no longer valid. UH will need to re-do the pre-registration process.								
12	Can I register for ASNB Estate Planning directly at ASNB branches instead of doing online pre-registration at myASNB Portal?	<p>Yes. To register for ASNB Estate Planning directly at ASNB branches, you will need to make booking appointment via ASNB website at www.asnb.com.my.</p> <p>Below are the steps that the UH will need to follow to complete the ASNB Estate Planning application process for registration at ASNB branches.</p> <table><tr><th>Process</th><th>Description</th></tr><tr><td>Step 1</td><td>Go to the ASNB branch which the Participant has made appointment.</td></tr><tr><td>Step 2</td><td><p>Print and complete the documents below:</p><ul style="list-style-type: none">i. Application Form PH1A / PH1Bii. Power of Attorneyiii. Certified true copy of identification documents of the Donor, Donee(s)/ Guardian, and Witnessesiv. Offer and Acceptance Form PH1A(A) (Aqad) which has been signed by the Donor, Donee(s)/Guardian and Witness (for Hibah Amanah application only)<p>¹ Form PH1A / PH1B and Power of Attorney can be downloaded from ASNB website (www.asnb.com.my).</p></td></tr><tr><td>Step 3</td><td>Submit the documents as stated in Step 2 and ASNB Estate Planning fee to ASNB branch to complete the application process.</td></tr></table>	Process	Description	Step 1	Go to the ASNB branch which the Participant has made appointment.	Step 2	<p>Print and complete the documents below:</p> <ul style="list-style-type: none">i. Application Form PH1A / PH1Bii. Power of Attorneyiii. Certified true copy of identification documents of the Donor, Donee(s)/ Guardian, and Witnessesiv. Offer and Acceptance Form PH1A(A) (Aqad) which has been signed by the Donor, Donee(s)/Guardian and Witness (for Hibah Amanah application only) <p>¹ Form PH1A / PH1B and Power of Attorney can be downloaded from ASNB website (www.asnb.com.my).</p>	Step 3	Submit the documents as stated in Step 2 and ASNB Estate Planning fee to ASNB branch to complete the application process.
Process	Description									
Step 1	Go to the ASNB branch which the Participant has made appointment.									
Step 2	<p>Print and complete the documents below:</p> <ul style="list-style-type: none">i. Application Form PH1A / PH1Bii. Power of Attorneyiii. Certified true copy of identification documents of the Donor, Donee(s)/ Guardian, and Witnessesiv. Offer and Acceptance Form PH1A(A) (Aqad) which has been signed by the Donor, Donee(s)/Guardian and Witness (for Hibah Amanah application only) <p>¹ Form PH1A / PH1B and Power of Attorney can be downloaded from ASNB website (www.asnb.com.my).</p>									
Step 3	Submit the documents as stated in Step 2 and ASNB Estate Planning fee to ASNB branch to complete the application process.									

NO.	QUESTION	ANSWER
		<div> ² Submission of completed document must be done during the Campaign Period from 1 March 2021 – 31 December 2021 to be eligible for the Campaign offer. </div>
13	Can I submit the completed ASNB Estate Planning documents to ASNB Agents?	<p>Currently, only Maybank branches are offering the ASNB Estate Planning service.</p> <p>However, the registration fee promotion of RM100 for ASNB Estate Planning is valid at ASNB branches only.</p>
14	How long will it take for me to receive my Hibah Amanah/Trust Declaration contract after submission of completed documents and payment of fee?	<p>UH will receive the Hibah Amanah/Trust Declaration contract via post between 30 days to 60 days from the submission date made at ASNB branches. The document will be mailed to UH's registered address at ASNB.</p> <p>The Participant can request to collect the contract at the ASNB branch where submission is made. For self-collect, ASNB will contact the Participant.</p>
15	Whom should I contact if I need any further clarification or service enquiry or to arrangement for an appointment?	<p>You may contact ASNB Customer Service Centre at 03 -7730 8899 or via email at asnbcare@pnb.com.my for assistance.</p> <p>For booking appointment, you will need to visit ASNB website at www.asnb.com.my and choose your appointment date.</p>